

Ali Tarichi

Front-End Developer

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<https://github.com/alitarichi>

My passion for software engineering ignited during a collaborative project with a colleague, where we automated extensive data tasks, condensing weeks of work into a mere few hours. The sheer joy of coding captivated me, prompting exploration of various languages and engagement in multiple projects. Armed with the successful completion of rigorous online computer science courses, I am now transitioning to a full-time role in front-end development.

EXPERIENCE

REEF, Remote — *Support Specialist*

Jul 2023 - Present

Broke down and evaluated user problems, using test scripts, personal expertise, and advanced problems.

Collaborated with vendors to locate replacement components and resolve

Utilized ticketing system to track customer requests and prioritize urgent needs.

Deployed updates, Troubleshoot hardware, software and network issues to identify and rectify discrepancies.

REEF, Remote — *Support Delivery Manager*

Dec 2021 - Jul 2023

Monitored customer quality metrics and took proactive steps to implement resolutions and restore acceptable levels.

Coordinated delivery of contracted solutions at program level and in full accordance with outlined cost, scheduling and quality terms.

Engaged customers to discuss business needs and explore opportunities to increase sales.

Scheduled regular equipment and fleet maintenance.

SKILLS & Technologies

Python

Javascript(& Typescript)

HTML & CSS

React & Next JS, Node JS

Git, Docker

Linux

SQL, Mongo db

Soft Skills

Technical Troubleshooting

Flexibility

Microsoft Office

ITIL, Jira, Tableau

Staff education and training

Customer service expert

Desktop support

Technical issues analysis

Attention to detail

Project Management

Team working

Time management

Cellphone Repair Shop , Full Time — *Repairer*

Jan 2012 - Dec 2021

Fixing software & hardware issues on various brands of cellphones for almost 10 years .

Working as a team member with multiple people and managing resources and team in a timely manner

Collaborate with multiple brands of phones to ensure the best possible fix while minimizing expenses.

LANGUAGES

Persian (Farsi) Native

English Advanced (C1)

Turkish Advanced (C1)

EDUCATION

Shahid Bahonar Technical & Engineering college, Shiraz — *Bachelor's Degree*

Oct 2011 - Sep 2015

Electrical/Electronic Equipment Installation & Repair, General

PROJECTS

E Commerce — *Retail website*

<https://github.com/alitarichi/ecommerce>

A Fully customizable Ecommerce website built on NextJs, JavaScript and TypeScript with MongoDB featuring Admin Panel , User Authentication , Order Handling and etc.

Licenses & certifications

FreeCodeCamp, Scientific Computing with Python

Issued Jan 2023

<https://www.freecodecamp.org/certification/fccd6c03cf4-2758-4ade-863f-921afa7855cd/scientific-computing-with-python-v7>

FreeCodeCamp, Javascript Algorithms & Data Structures

Issued Sep 2023

<https://www.freecodecamp.org/certification/fccd6c03cf4-2758-4ade-863f-921afa7855cd/javascript-algorithms-and-data-structures>

FreeCodeCamp, Responsive Web Design

Issued Aug 2023

<https://www.freecodecamp.org/certification/fccd6c03cf4-2758-4ade-863f-921afa7855cd/responsive-web-design>